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Winter 2018 Newsletter

Welcome

Welcome to the Winter 2018 edition of my newsletter.

Firstly I would like to wish all my customers a very Happy Christmas and a Prosperous New Year, thank you for all your support throughout 2018 – it is much appreciated.

Windows 10 "October 2018" Update – AGAIN!

As mentioned in my last newsletter the next major update to Windows 10 (version 1809) was due to be released in October.

The release unfortunately had several major compatibility problems which resulted in Microsoft cancelling the roll-out several times.

This is the reason I always advise customers NOT to install these major updates immediately, as it is always best to wait a while until all the initial issues have been ironed out.

Microsoft has now started rolling out this update to all users again in the last few days, and the

initial issues do seem to have been resolved, BUT I would still advise waiting a few weeks before choosing to install this update – just in case!

When I have seen it installed and working okay for multiple customers and myself I will update the news page of my website so you know it is now safe to proceed.

Full details of what has changed in this version of Windows 10 can be found in the “What's New in Windows 10 October 2018 Update (1809)” section on my website by clicking [here](#).

Scams

Over the last few weeks there has been a lot more scams reported to me than usual, so please be aware – as usual I will post details of the more serious ones on the [news](#) page of my website.

Recent scams:-

1. Telephone scam – calls purporting to be from (or on behalf of) Microsoft, BT, TalkTalk etc stating they have detected a problem with your computer, phone line or broadband service and asking to connect to your computer to resolve the issue. NEVER let anyone connect remotely to your computer if you don't know who they are, and NEVER give out personal details such as bank/card numbers, usernames or passwords.
2. Emails from HMRC indicating you are due a tax refund or have an overdue payment – these emails ask you to click a link in the email to proceed – NEVER click links in any emails if you are not 100% certain they are genuine.
3. Emails that appear to be from a friend or family member asking you to purchase iTunes gift cards for them and stating they will then reimburse you – this is a SCAM that has been running for several years now and often pops up again around this time each year. Just because an email initially appears to be from someone you know does not mean it is genuine, it is very easy to spoof the sending address of an email, so do not click links, reply or follow instructions in emails unless you have spoken to the sender first to confirm its authenticity.
4. An email stating you have been visiting “adult” websites and that they have recorded your activity, and that unless you make a payment to them (usually by BitCoin) they will expose your details and a recording of you watching “adult” material to all your contacts. These

emails often state they know some of your passwords and sometimes include a password they say you used recently, usually the details shown are wrong, but in some cases the password is one you may have used years ago and they have got hold of it from one of the many companies that has been hacked in recent months/years (e.g. LinkedIn, Adobe, Amazon, Dell, Marriott International etc etc). NEVER make payments to these scammers, and if the password they show is one you have used then make sure to change the password at any websites where you still use it to something completely different.

5. Telephone calls from various companies such as Trading Standards or HRMC saying you have made an over payment to a company and asking for your bank details so they can process a refund – NEVER ever give out your bank or card details to someone who cold calls you.

If you are unsure that an email you have received is genuine or not then please feel free to forward it on to me and I will check for you and advise further. The same goes with phone calls, if you get a strange call then hang up, email me full details and I will let you know if it is a known scam or not.

Heroes Of Our Time

I know this is off-topic and some of you may already have seen it, but I wanted to mention a website which I setup recently in memory of my partner Donna's Dad Richard who passed away last year.

He was very much into researching war history, and making sure those that fought in the war and died for our country were respected and had marked graves or memorials etc.

A few weeks ago we took his ashes to Lincolnshire Aviation Heritage Centre and had the privilege of being able to scatter them behind a Lancaster Bomber from WW2 / Dambusters era whilst it had the engines on full thrust – quite an experience!

Recently we went through all the research he had done on war veterans and war history (2668 documents and 6311 photos) and compiled them into a website so that none of his work went to waste.

Since we launched the website we have had articles in the EDP, interest from the Imperial War

Museum and received many emails and messages of support from local museums, historians and people generally interested in the subject.

We have also continued his research where possible and intend to regularly update the website with new information when we can.

We are also trying to raise money towards Lincolnshire Aviation's restoration of the Avro Lancaster NX611 bomber "Just Jane", which they have been working on now for many years with the aim of restoring her to an airworthy condition, this was the plane which help scatter Richard's ashes and was a project he had so hoped to see completed.

The website can be found at the link below - please pass this on to anyone you know who has an interest in war history etc.

Thanks!

www.heroesofourtime.co.uk

Quick links

- [Buyers Guide](#)
- [Safe Computing](#)
- [Reference Guides](#)
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